

Company Policy

Traditional values such as reliability, fairness and responsibility are inherent objectives of our corporate guidelines. To underpin these obligations and thereby to preserve and strengthen the reputation and success of the PARTZSCH Group, the senior management has drawn up this company policy.

As a company, we are convinced that quality, environmental protection, energy efficiency and occupational health and safety are essential pillars for the continued successful existence and future development of our company and must thus be integrated into our company processes.

Customer satisfaction

Our customers are given top priority. We listen attentively to our customers and are thus in a position to realise their needs and expectations to the fullest extent through individually tailored solutions matched to their particular demands (budget, timescale and products/services). Quality means not only a product that meets all specifications, but also adherence to the agreed delivery schedules. The implementation of a quality management system serves to prevent errors and thus reduce the need for additional work. The quality of our supplies is also decisive in this respect.

Employee satisfaction

Our employees are our greatest asset. One of our most important tasks is to safeguard and develop the expertise and know-how of our employees. We seek to support this through constant improvement of the work environment and regular further training. Leadership by example, open communication and involvement in decision processes aim to promote individual responsibility and the quality awareness of our employees. Using internal communication channels, we inform the employees at regular intervals on the status of relevant performance indicators and about feedback received from customers. We attach great importance to company-sponsored health promotion. In addition to flexible working time models, we also offer our employees health check-ups and organise preventive campaigns geared to healthy eating. Our interest in ensuring a safe and healthy work environment extends not only to our employees, customers, suppliers and visitors, but also to the community in the surroundings of our location.

Continuous improvement

Permanent and continuous improvement processes enable us to determine measures to raise the quality of our products and services, and the implementation of such measures is granted the highest priority. All organisational, commercial and technical processes are reviewed constantly with the aim of avoiding errors and increasing efficiency. Problems and detected errors are seen as opportunities for innovation and improvement. Every employee is entitled and indeed obliged to contribute to identifying and rectifying errors, to guaranteeing flawless product quality and to avoiding or minimising the impact for the environment. Wishing to remain abreast of the growing demands of the future market and to differentiate ourselves from our competitors, we must cooperate constantly with our customers in order to be able to develop and offer new, well-engineered products.

Compliance with legal requirements

Our goal is to manufacture products that continue to meet the long-term needs and expectations of our customers. To this end, we use methods and production facilities that represent the latest state of the art. All production and test phases are planned carefully and subject to compliance with all relevant standards and rules, as well as the regulations of applicable authorities and national/international legislation.

Environment / energy / safety / health

As a family company, we are committed to operating sustainably. The endeavours to protect the environment are treated as an obligation towards our employees, neighbours and business partners, as well as towards future generations. Environmental protection and safety are here geared to avoiding damage to the environment, minimising risks and optimising energy consumption. Beyond compliance with the demands of environmental performance. Environmental protection and safety are important issues for every single employee of our company. Responsible and aware energy use is understood to be an integral element of environmental protection. We use energy prudently and monitor and evaluate our energy-relevant activities at regular intervals. Energy efficiency requirements are taken into account when planning and purchasing energy-relevant machines and equipment.

Management undertaking

Senior management ensures that the QM/EM system is able to achieve the intended results. Undesirable effects are to be prevented where possible or at least reduced to a minimum. Flaws in the system are examined systematically with the goal of continuous improvement of the management system.


The senior management of the PARTZSCH Group undertakes to plan targeted measures regarding the handling of opportunities and risks, and ensures that all legal and other obligations are met. It initiates the actions necessary for integration into the management system and monitors their implementation.

Döbeln, 01.03.2023



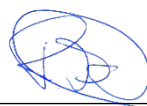
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This company policy is publicly accessible for all interested parties and is announced by the persons mandated to do so by the company.